

PVH Visitation Policy

03/15/2021

FREQUENTLY ASKED QUESTIONS

How do I schedule visitation?

Contact our Visitation Coordinator, Kim Regehr, at 620-585-6411 between the hours of 8 – 4 at least the day prior to the visit.

Indoor visitation, what can I expect?

Indoor visitation with friends and family is available. We have designated visiting areas in each neighborhood. Residents may have 2 guests at a time for indoor visits.

Outdoor visitation, what can I expect?

Outdoor visitation for friends and family is available. We have designated areas outdoors to accommodate visits with up to 10 individuals at one time for the Resident.

Is there an age restriction for visitation?

There is no age restriction for outdoor visits. Children aged 13 and older may come to indoor visits, however, all individuals age 3 and older must wear a mask covering their nose and mouth while at PVH.

What if I want to hug my loved one during the visit?

If the resident is fully vaccinated, they can choose to have close contact (including touch) with their visitor while wearing a well-fitting face mask and performing hand hygiene before and after. Visitors must also keep their face covering on.

I am not able to visit during the day. What are my options for evening and weekend visits?

When feasible, residents are able to visit at their bedroom window using the speakers. Each neighborhood has access to a designated area where residents can be brought to a window to visit with friends or family. Virtual visits with Skype, facetime, zoom are always available. There are no time restrictions on these visits.

How will I be able to communicate if the resident or visitor is hard of hearing?

We have two-way speakers available to use at any type of visit. When scheduling, be sure to mention you would like to use the speakers and we will have them ready for you.

How are visitation areas being sanitized to protect me from germs?

All areas, chairs, table, partitions and other items used or touched are being sprayed with a sanitation chemical after each visit.

Can I bring items for the resident to the visit?

Yes, please keep in mind that all items that enter the building are sprayed with chemicals to sanitize.

How long can I stay for a visit? Is there a limit on how often I visit?

Visits are scheduled for 60 minutes. You are welcome to schedule more than one visit a week while being mindful of other residents and their loved ones.